

NATO STRATEGIC COMMUNICATIONS CENTRE OF EXCELLENCE

Kalnciema iela 11B, Rīga, LV-1048, Phone: +371
67335467 e-mail: info@stratcomcoe.org



	<p>Server technologies and minimum requirements</p>	<ul style="list-style-type: none"> - Admin section should be controlled by ACL so that only predefined sources are allowed to access it - Technology used should be in compliance with The Open Web Application Security Project (OWASP). - Delivered project must be secured from OWASP Top Ten Vulnerability List. - Benchmark data requirements should be defined for backend infrastructure - concurrent connections, approx. requests per second, etc. - Data transferred using REST API, needs to be protected with encryption layer – SSL. - Authentication data should be stored in a secure way – well-designed key stretching algorithms such as PBKDF2, bcrypt, and scrypt should be used 	
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d. Deliverables:

- Facebook game with content management system and analytics;
- Source code must be available for review on delivery;
- The documentation of game development process;
- After the game is developed, a six-month support and system maintenance service will be requested.

3. Timetable

General	
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Bidders are expected to supply all required information, or clearly state the reasons for being unable to do so.

Any assumptions used in preparing responses should be clearly stated. Any appropriate supporting documents e.g.: brochures, demo videos, presentations, should be included.

Questions relating to clarification of the ITT will only be accepted in writing to NATO StratCom COE representative. Likewise, all responses from the Centre will be written and may also be made available to other suppliers (subject to confidentiality). In the event that any answer materially affects the ITT specification, an amendment of the original requirements will be escalated to all suppliers. The NATO StratCom COE will attempt to answer any questions within one working day of receipt of that request; otherwise it will respond within that timescale notifying you of the estimated time to obtain the information.

The NATO StratCom COE reserves the right to modify the provisions of this ITT at any time prior to the scheduled date for written responses. Additional scope and requirements can be added. Notification of such changes will be provided to all suppliers.

Should you wish to propose a deviation from the specification please ensure that you clearly identify and highlight where appropriate in your response.

All information supplied in this tender to date, any further information supplied during the tender process will remain confidential and available only to the Contract Award Committee members.

5. Tender Assessments Evaluation Criteria and Process

A set of evaluation criteria has been prepared by the NATO StratCom COE for the evaluation of every Submission. Within each stage an initial evaluation will consider whether or not every instruction and requirement contained within the ITT has been fulfilled. The evaluation criteria will be based upon some or all of the following aspects of the Bidders' proposals (not in order of significance):

- a) Commercial:
 - a. Competitive price;
 - b. Price clarity;
 - c. Management information provision;
 - d. Contractual compliance.

- b) Service Capability:
 - a. Service delivery experience;
 - b. Service delivery models;
 - c. Quality;
 - d. Compliance between products (Event management system, Event Mobile Application, Social Media Wall);



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- e. Previous experience in cooperation with NATO and NATO military bodies.
- c) Level of Compliance with ITT:
 - a. Understanding of all parts of the ITT;
 - b. Proposal/ bids provided are in accordance with the instructions;
 - c. Adherence to the timescales to send back responses.
- d) Technical Detail:
 - Collection of evidence of the necessary IT and data security requirements.

You are reminded that through the process the NATO StratCom COE will continually assess all contact with the bidders' organizations including compliance to the process, presentation. The NATO StratCom COE reserves the rights at its sole discretion to disqualify without further consideration any submission that does not satisfy this basic requirement.

6. Briefing for Unsuccessful Participants

The NATO StratCom COE intends to offer feedback to every Bidder submitting an unsuccessful proposal. The NATO StratCom COE reserves the right to control the format and content of any such briefing, and to limit it in any way believed by the NATO StratCom COE to be appropriate (which includes, in exceptional circumstances, the right to refuse a briefing without giving any reasons for doing so).

7. Contract Details

Contractual and payment details will be subject to negotiation with the selected supplier. The contractor will be required to sign a confidentiality agreement with the NATO StratCom COE.